THE BIGGBY® COFFEE HOME OFFICE IS HIRING!

WE'RE LOOKING FOR:

Senior Developer

Accounting Assistant

Support Technician

Click on a name to learn more!

B happy • have fun • make friends • love people • drink great coffee

WHAT ARE THE BENEFITS OF WORKING AT THE HOME OFFICE?

Paid Time Off*
- Up to 17 PTO days per year
- 1 week vacation on your first day
- All standard holidays (and then some)!
- 3 month paid leave of absence (after every 5 years)

Health Care for a very low contributory cost*

Retirement Plan with employer match

Gym membership in the building

FREE Coffee at the Home Office Training Center

*For all full-time positions

Resumes should be sent to jobs@biggby.com.
Include the job title in the Subject line.

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Job Opening at the
BIGGBY COFFEE Home Office
2501 Coolidge Road, Suite 302
East Lansing, MI 48823

Title: Senior Developer

Type: Full Time

Salary: $41611/annually
Health, Retirement & Other Benefits offered
Free coffee, of course!

To see the job description: CLICK HERE!

To Apply: send your resume to jobs@biggby.com before September 8th, 2017. Please include the job title in your submission.

Make Friends. Have fun. B Yourself. Share Great Coffee.

Global Orange Development, LLC is an Equal Opportunity Employer.

JOB DESCRIPTION
Senior Developer

Description:
The Senior Developer, in order to make the BIGGBY® Franchise community have the most up-to-date software, is a self-motivated, detail-oriented problem-solver. They design and maintain BIGGBY® COFFEE's internal applications and server infrastructure.

Direct Supervisor: Director of the Brains Sphere

Responsibilities and Duties:

- Plan, design, develop, test, deploy, and maintain business applications
- Participate with or lead a team on various software projects
- Extend and/or refactor existing business applications
- Assist Tech Support department in troubleshooting / debugging in-house applications
- Writing technical documentation as needed
- Maintenance of company networking servers as needed
- Other programming projects as requested

Experience:

- Three to five years of programming experience required
- Extensive programming experience in C++ and SQL required
- Experience with medium to high complexity programming projects
- Experience with Qt Framework and QML a plus!
- Experience with SQLite and MySQL a plus!
- Experience with Windows Server and Linux, CentOS/RHEL distributions, Client/Server or distributed applications, Python, Django, Rest APIs, or Subversion is a plus!

Requirements:

- This position requires the ability to communicate effectively in written and spoken English.
- Expressing or exchanging ideas by means of spoken word.
- Perceiving the nature of sounds at normal speaking levels with or without correction, and having the ability to receive detailed information through oral communication.
- Exerting up to 20 pounds occasionally and/or up to 10 pounds frequently.
- Close visual acuity to perform an activity such as: preparing and analyzing data and figures; transcribing; viewing a computer terminal; extensive reading.
- Generally works in an office environment
- Flexible scheduling – there are no standard hours of business for the Senior Developer position.

Job Opening at the
BIGGBY® COFFEE Home Office

2501 Coolidge Road, Suite 302
East Lansing, MI 48823

Title: Accounting Assistant

Type: Full Time

Salary: $13.80/hour
Health, Retirement & Other Benefits offered
FREE Coffee, of course!

To see the job description: CLICK HERE!

To Apply: Send your resume to jobs@biggby.com before
September 8th, 2017. Please include job title in Subject Line.

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JOB DESCRIPTION
Accounting Assistant

Description:

The Accounting Assistant is a self-motivated, highly organized and extremely attentive to detail with varied skill sets in office administration.

Direct Supervisor: Controller

Responsibilities and Duties:
- Preparation of Accounts Receivable & Accounts Payable
- Review and posting of daily sales orders & product receipts
- Assist with payroll and other employee related matters
- Maintain data on company cars
- Preparing reports as requested

Experience:
- At least 1 year experience working in Accounting
- Extensive knowledge of Microsoft Office with emphasis in Excel
- Experience with Microsoft Dynamics Great Plains a plus!
- Problem solving, process improvement and decision making skills

Requirements:
- This position requires the ability to communicate effectively in written and spoken English.
- Expressing or exchanging ideas by means of spoken word
- Perceiving the nature of sounds at normal speaking levels with or without correction, and having the ability to receive detailed information through oral communication.
- Exerting up to 20 pounds occasionally and/or up to 10 pounds frequently
- Close visual acuity to perform an activity such as: preparing and analyzing data and figures; transcribing; viewing a computer terminal; extensive reading.
- Generally works in an office environment

Job Openings on the Horizon
BIGGBY® COFFEE Home Office

Title: Support Technician

Type: Full Time

Salary: $13.80/hourly
Laptop and Cellphone provided
Health, Retirement & Other Benefits available
Free coffee, of course!

Click here for the complete job description: HERE

To Apply: send your resume to jobs@biggby.com before September 15th, 2017.

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JOB DESCRIPTION
Support Technician

Description:

The Support Technician is a self-motivated customer-service oriented individual with varied skill sets in troubleshooting computers and building, staging and installing basic desktop and network setups for our retail locations as well as the Home Office.

Direct Supervisor: Tech Support Manager

Responsibilities and Duties:

- Phone and remote assistance technical support for a variety of issues
    - Windows operating systems
    - Networking
    - Application support
    - POS software support
    - Phone Support
    - Remote Support
    - Home Office Support
- Building, staging and installing computer systems
- Logging technical support histories via tickets
- Inventory management
- On-call emergency support
- Configure and ship replacement hardware
- Other duties as assigned

Preferred Experience:
- Windows XP and Windows 7 troubleshooting
- Network troubleshooting
- Operating system installation
- Hands-on hardware setup
- Customer service in technical support or retail applications

Requirements:
- Must demonstrate the ability to communicate effectively in written and spoken English
- Expressing or exchanging ideas by means of spoken word
- Perceiving the nature of sounds at normal speaking levels with or without correction, and having the ability to receive detailed information through oral communication.
- Close visual acuity to perform an activity such as: preparing and analyzing data and figures; transcribing; viewing a computer terminal; extensive reading.
- Exerting up to 50 pounds occasionally and/or up to 20 pounds frequently
- Ability to work weekends
- Must demonstrate the ability to navigate standard formatting and functions within the Microsoft Office Suite including: Outlook, Excel, Word and Power Point.
- Travel is a necessary component of the IT Support position; a valid drivers' license and the ability to travel from market to market is required. Travel may necessitate hotel stays when traveling to remote market areas.