

THE BIGGBY® COFFEE HOME OFFICE IS HIRING!



WE'RE LOOKING FOR:

Data Coordinator

Franchise Profitability Coach

Click on a name to learn more!

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WHAT ARE THE BENEFITS OF WORKING AT THE HOME OFFICE?

Paid Time Off*

- Up to 17 PTO days per year
- 1 week vacation on your first day
- All standard holidays (and then some)!
- 3 month paid leave of absence (after every 5 years)

Health Care for a very low contributory cost*

Retirement Plan with employer match

Dog friendly work environment

FREE Coffee at the Home Office Training Center

*For all full-time positions

Resumes should be sent to jobs@biggby.com.
Include the job title in the Subject line.



**Job Opening at the
BIGGBY COFFEE Home Office**

**2501 Coolidge Road, Suite 302
East Lansing, MI 48823**

Title: Data Coordinator

Type: Full Time

Salary: \$13.17/hourly
Health, Retirement & Other Benefits offered
Free coffee, of course!

For a complete job description: [CLICK HERE!](#)

To Apply: send your resume to jobs@biggby.com before June 30th, 2018. Please include the job title in your submission.

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Global Orange Development, LLC is an Equal Opportunity Employer.

JOB DESCRIPTION

Data Coordinator

Description: The Data Coordinator is responsible for managing databases, software, and reporting for the Home Office, BIGGBY® stores, and our customers—an eye for detail and comfort with computers are key characteristics.

Direct Supervisor: Director of the Brains Sphere

Responsibilities and Duties:

- Help Perform Aloha POS updates
 - Maintain the item database, adding new items and making changes per POS Update Requests across all supported price tiers
 - Maintain panels and modifier screens, adding new buttons and making changes as needed
 - Roll out updates to the field, communicating changes and downloading the update to stores
- Develop and update reports
 - Create or update SSRS or raw data reports to support operational needs
- Database Management
 - Create entries, eliminate duplicates, and cull data from databases
- Provide data support to other departments
 - Looking up requested information in existing databases
 - Troubleshooting missing or mismatched data

Preferred Experience:

- Must be able to demonstrate the ability to navigate standard formatting and functions within the Microsoft Office suite, including: Excel, Outlook, Word and Power Point.
- At least one year experience with SQL is required.
- Experience with Microsoft Access or SQL Server Reporting Services is a plus.
- Experience with NCR's Aloha POS software is a plus.

Requirements:

- This position requires the ability to communicate effectively in written and spoken English.
- Expressing or exchanging ideas by means of spoken word.
- Perceiving the nature of sounds at normal speaking levels with or without correction, and having the ability to receive detailed information through oral communication.
- Close visual acuity to perform an activity such as: preparing and analyzing data and figures; transcribing; viewing a computer terminal; extensive reading.
- Exerting up to 20 pounds occasionally and/or up to 10 pounds frequently.



Job Openings on the Horizon BIGGBY® COFFEE Home Office

Title: Franchise Profitability Coach

Type: Full Time

Salary: \$36,746/annually
\$450 Monthly Car Allowance
Laptop and Cellphone provided
Health, Retirement & Other Benefits available
Free coffee, of course!

Click here for the complete job description!

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JOB DESCRIPTION

Franchise Profitability Coach

Description:

Franchise Profitability Coaches are part of the Operations Department, and are responsible for cultivating and maintaining relationships with store owners, operators, and staff members in order to influence the execution of our operating system, operating philosophy, store sales performance, and profitability. They work with store operators who have been in the system for over a year and/or have graduated from the operations mentor program.

Direct Supervisor: Profitability Manager

Responsibilities and Duties:

- Educate operators and baristas on BIGGBY® COFFEE policies & procedures
- Educate operators on financial measures and building profitability through financial statements and/or other reporting tools.
- Establish a professional relationship with operators and staff members.
- Conduct manager in training classes.
- Other duties as assigned

Experience:

- Must be able to demonstrate the ability to navigate standard formatting and functions within the Microsoft Office suite, including: Excel, Outlook, Word and Power Point.

Requirements:

- This position requires the ability to communicate effectively in written and spoken English.
- Expressing or exchanging ideas by means of spoken word
- Perceiving the nature of sounds at normal speaking levels with or without correction, and having the ability to receive detailed information through oral communication.
- Exerting up to 50 pounds occasionally and/or up to 20 pounds frequently
- Protracted periods of standing are required when working behind the line in our stores.
- Working behind the line in our stores requires the frequent use of all five senses.
- Close visual acuity to perform an activity such as: preparing and analyzing data and figures; transcribing; viewing a computer terminal; extensive reading.
- Travel is a necessary component of the FPC position. The FPC must have a valid driver's license and the ability to travel from market to market.
- Travel may also necessitate hotel stays of five days or more when traveling to remote markets or when assisting with new store openings/training.
- The FPC must be able to personally pay for business related travel expenses including gas, food, and lodging until reimbursed in accordance with the company expense reimbursement policy.
- Flexible scheduling—there are no standard hours of business for the FPC position.
- The FPC must comply with the Operations Department Appearance & Uniform Policy.